



ABOUT US

The rise in terrorist acts in all over the world happened to give a rise to the need and demand for private, public security and protection. Legal standards and procedures have been evaluated on the national and international platform, and necessary alterations have been made in the security sector for preventing the terror risks. In 2004, the law no. 5188 became effective and this necessitated all the companies to adapt to the changes within the industry, accordingly.

According to the law, to be a private security officer, persons should have the necessary qualifications and should have received private security training. This training can be given by the Ministry of Internal Affairs or by the private training organizations with the permission of the Ministry of Internal Affairs. To be an unarmed Security officer, minimum secondary school graduation and 90-hour training is necessary, and to be an armed Security officer, minimum high school graduation and 120-hour training is necessary. Following the training, the trainees have to pass the written and practical examination arranged by the Ministry of Internal Affairs. They need to receive 60 and above in order to be deemed as successful.

Gozen Training Academy started its activities on 10.02.2005 with the permission of the Ministry of Internal Affairs, under Gozen Security Services. 95.6% of our candidates, that receive Basic Private Security Training (armed and or unarmed), have succeeded in the central examinations.

The substructure of Gozen Training Academy was built considering all the national and international standards. Our Aviation Security Training standards have been approved by the international organizations such as TSA (USA), DFT (UK), ECAC, ICAO and MOT (Israel) and the national and international airlines such as THY, Delta and British Airways. Gozen Security Services Training Academy is still performing its activities according to ISO 9001 2000 quality standards.

Civil Aviation Security Programme

5188 Private Security Training
Security Systems and Devices Training

Trainings Consist Of

5188 PRIVATE SECURITY TRAINING

CIVIL AVIATION SECURITY PROGRAMME

SECURITY SYSTEMS AND DEVICES OPERATOR TRAINING

PSYCHOLOGY TRAININGS FOR SECURITY SERVICES

OTHER SECURITY TRAININGS



5188 Private Security Training

In accordance with the law relating to Private Security Services numbered 5188 and Execution Regulations; this training aims to teach the authorizations of Private Security Officer depending on the human rights and the rule of law principle; application styles of the authorizations; effective communication while performing their tasks; legal conditions of keeping or carrying firearms, weapon mechanics and shooting skills, principles and methods of VIP protection, being able to operate the security systems to be used, handling the frequently encountered crimes and their causes especially use of narcotic drugs, and taking measures in the social events; behaviors against the suspicions on the scene and the protection of the scene; and to teach course of action and the possible precautions in case of fire and natural disasters.

Private Security Basic Training Programme

- Private Security Law and Personal Rights (15 hours; interactive)
- Security Measures (14 hours; 9 hours theoretical, 5 hours application)
- Security Systems and Devices (3 hours; application)
- Basic First Aid (12 hours; 6 hours theoretical, 6 hours application)
- Crime Scene Protection (9 hours; interactive)
- Fire Safety and the Style of Intervention in Natural Disasters (9 hours; interactive)
- Explosives (4 hours; interactive)
- Effective Communication (3 hours; interactive)
- Crowd Management (9 hours; 3 hours theoretical, 6 hours application)
- VIP Protection (9 hours; application)
- Narcotic Drugs Information (3 hours; interactive)
- Firearms Information and Shooting (15 hours; theoretical 15 hours; application)





Civil Aviation Security Trainings

TSA Security Interviewer (Passenger Profiling) Training

TSA Interview training is aimed at bringing in the ability to identify the illegal travelers, criminals and terrorists by applying various attitude analysis, document inspection and expert questioning techniques. This training can be customized to the client's specific needs.

Non-Contact (Apron Security) Training

Apron Security Training consists of cargo, aircraft entry controls, baggage room (chute), catering, apron area security as well as the cabin and ramp security training courses. The Private Aviation Security and Audit personnel are trained in accordance with the TSA standards.

Travel Documents Verification Training

This training is aimed at teaching effective methods and techniques of passport, visa and all other travel documents inspection to bring in the ability for identifying the fraudulently obtained, altered documents, impostors and insufficient documents.

Cargo Security Training

Cargo Security training is mainly focused on managing the possible risks in cargo operations. The trainees gain the ability to evaluate the illegal acts of criminals and/or terrorists against security measures. Moreover, they learn the necessary procedures to be applied for an effective security and the technology used in cargo security.

Checkpoint Screener / Supervisor Training

This course is aimed at the security screeners / supervisors monitoring the checkpoint operations. The participants are trained about the importance, usage and maintenance standards, the performance and test procedures of the metal detectors and X-ray devices. Besides, they receive training for the issues such as coping with and evaluating the persons who violate the defined procedures, applying the emergency state instructions for weapons, IED's and dangerous items, testing, reporting and operator performance management.

Airside Chief Security Training

The aim of this advanced level course is to specialize the airside security operation chiefs or candidates to take responsibility, obtain knowledge and skills to use administrative power through the airside operations such as, Cargo Security, Catering Security, Baggage Screening and Security, Aircraft Searching Services and Aircraft Guarding and Security, Valuable Cargo Escort and Delivery, Private Aircraft Security, Firearm & Weapon Transfer Operations.



Security Team Leaders Training

This advanced level course is especially arranged for the security team leaders or candidates, to enhance their operational knowledge, management skill, awareness of responsibility and support to their seniors.

Security Supervisors Training

Security Supervisor training is designed to enhance the operational management knowledge and skills of the security supervisors or candidates. The following topics are included: Future of Private Security, Motivation and Evaluation, Interpersonal Communications, Human Relations, Supervisor's Role in Staff Training Development, Company Policy and Procedures, Management Skills, Risk and Crisis Management, Legal Aspects of Security, Security Technologies, and much more.

Security Managers Training

This training programme aims to improve the aviation security awareness of the staff by developing efficient security programme application and management skills in the company and renewing the needs in accordance with the International up-to-date arrangements.

It deals with the subjects such as taking the necessary measures, providing the relevant coordination and doing the necessary planning. The participants are trained to be well prepared for emergency states and to make risk analysis by evaluating the threats against the Civil Aviation.

Aviation Personnel Security Awareness Training

It is a basic security-training programme for the personnel employed in aviation industry such as airlines, aviation companies, ground handling companies, catering and cargo companies etc. The course aims to increase the security awareness of the participants and teach the basic measures against the possible threats.

Comprehensive Security Operations and Documentation Training

Some of the security operations need to be handled differently. For instance, the Israel and UK (flights to Israel and UK, where the risk of terrorism is at peak levels) security operations have to be performed only by the specially trained agents and supervisors. Gozen Training Academy aims to provide all the necessary information, knowledge to the security agents. The topics learned in this specific course include; the regional problems of Israel through out the history, the analysis of past terrorist attacks and threats, the effective control of travel documents and passenger security interviewing (profiling).





Flight and Cabin Crew Security Course

This course is based on national and international legislations and standards, intended for the flight and cabin crew who work on scheduled or non-scheduled flights.

September 11 and similar hijacking cases have pointed out that flight desk and cabin personnel must have more efficient supplies to cope with such cases. The flight crew, almost equipped with all the necessary techniques, might play an important role in preventing the hijacking and increase the chance of survival. Within this framework, Gozen provides the following lessons; the Steps of Hijacking, Reactions of the Crew in Hijacking Syndrome, knowledge about the Weapons and Explosives as well as Suspicious Signs and Behavior Analysis. During the course, we emphasize that hijackers can be trained terrorists or criminal organization members and they also may be mentally disturbed and that every airline company may face such a threat.

The courses comply with the standards mentioned in ICAO Annex-17, 13.3.1 Jar Ops. Sub part S.

MSHGP Civil Aviation Security Training and Refresher Courses

It is a training given by aviation security professionals certified by the Ministry of Internal Affairs and Ministry of Transportation, in order to increase the security consciousness of the personnel that will work in all airlines and airdromes in accordance with National Civil Aviation Security Programme.

Ground Security Coordinator (GSC)

GSC training aims to make the trainees conscious of the responsibilities appropriate to the GSC norms. The training package is formed consistent with the TSA standards and is beneficial for the personnel who take part in Private Aviation Security and Audit operations.



Security Systems and Devices Operator Training

Computer-Assisted X-RAY Operator Course

The training is presented in high - technologically equipped simulation platform. The participants gain the proficiency to determine and analyze the dangerous (prohibited) items while effectively performing operational conditions. They also gain the skill of interpreting the images.

Advanced Principles Of Archway and Hand Held Metal Detectors

This training is about procedures and limitations of archway and hand held metal detectors. Within this framework, basic skills and application techniques are examined in order to increase the determination of target items and to provide the highest level of efficiency of metal detectors.

ETD (Explosive Trace Detection) Operator Course

We provide this course to military, local police forces and private security personnel in order to train qualified ETD operators. The subjects of the course include; sample collection techniques, verification procedures, explosive trace detection and reporting, basic maintenance/repair procedures as well as the basic operational information about ETD. The participants can practice what they learned in theory. At the advanced levels, alarm analysis procedures and the possible problems are discussed.

ETD (Explosive Trace Detection) Operator Trainer Course

It is a training for qualified ETD operator trainers. Military, local police forces and private security personnel can participate this training. In addition to the information given in ETD Operator course, it is aimed to train the trainers who will deliver this training to new operators.

EDS (Explosive Detection System) Operator Course

It is a training given to military, local police forces and private security personnel in order to train qualified EDS operators. The subjects of the training include; basic operational and technical information about EDS, usage procedures, result reporting and basic maintenance/repair procedures. Besides, practical applications are made in the operation field.





Psychology Trainings For Security Services

Effective Communication

Communication is the concept of being in relation with each other. It is not only about receiving-giving message. The messages should be associated with each other. The second concept of communication is receiving and giving. This concept expresses two-directionality as mentioned earlier.

This training programme is aimed at improving the interpersonal communication relations of the security agents, realizing the communication difficulties and bringing in the ability to cope with them.

Body Language

The studies show that approximately 80% of the daily messages are directed by non-verbal/ body language. It is aimed to teach this instinctive, variable and widespread language that is arranging a common communication network for all people.

Stress Management

The more we move away from our nature, the more we produce ailments. Psychological ailments are more common compared to the organic illnesses of the modern world, and it would be true to say that the main trigger of them is stress. This training aims to teach security agents how to manage stress.

Customer Services

The focus of service industry is the service quality, and the aim of service quality is customer satisfaction. Therefore, it is very important to know the possible needs of our customers beforehand, to revise how they will be approached, to share the related past experience and to improve the basic communication skills.

Management Skills

It cannot be denied that the impulsive force behind the commercial success is the human resources. Effective human productivity levels can only be reached if they are efficiently managed. Today's management strategies will determine the companies that will survive in the future, and the companies that cannot improve their management skills to protect the well-equipped human resources will come across the risk of easy loss. The course also includes leadership, motivation and delegation issues.



Other Security Trainings



Explosives and IED Detection Training

The participants are taught to determine the explosives in the most efficient and safe way and the methods to take efficient security measures. The trainings are supported with the educational materials, and enable the trainees to analyze the latest explosives and the threats.

Terrorism and Sabotage Security Training

This training programme aims to make security personnel conscious of possible terror and sabotage acts.

Physical Search Techniques Training

This program includes the methods of coping with the different threat scenarios, used by the security personnel. The subjects analyzed in the course include; correct techniques during search process, supporting technologies, sophisticated concealment techniques, suspicious signs analysis. Besides, baggage search procedures and detection of weapons, narcotics, dangerous items and IEDS are taught. The participants take part in active physical search practice during the course.

K9 and K9 Handler Training

K9 Narcotic and Explosives Detection, guard and anti-terror dogs and K9 handlers are trained according to the international standards. They will be able to provide efficient detection, protection, watch and anti-terror tasks after the training.



Basic Training For Museum and Exhibition Center Security

It is aimed to train the security personnel to form security infrastructure with appropriate security standards at international museum and exhibition centers. Such as protecting the works, predicting the crimes, predicting the crimes against the works, sufficiency of the protection standards of art works, preventing fire, robbery alarm and electronic security, registering, following and controlling the pass keys, security trainings, security officer qualifications, internal security and intelligence bulletins, access controls, material entry-exit controls, and personnel employment standards.

Advanced Firearms Trainings

It is aimed to subject firearm carrying security personnel to regular annual firearm trainings in order to ensure his/her intervening in armed robbery, terror or other incidents that necessitates using arms.



Fire Preventing and Fighting Trainings

It is aimed to give the personnel fire security information, define the risks leading to fire, teach the measures to be taken in order to prevent fire, teach the fire fighting methods and ways in case of fire especially during the initial intervention.

First Aid Trainings

The aim of first aid trainings is to train certified FIRST AID OFFICERS who can interfere in the patient/injured person without medicine by using the available means until the professional aid comes in case of sudden illnesses, accidents, injuries, disasters, poisoning and suffocation.

Occupational Safety and Health Trainings

The aim of this training is to cause the employees to gain measurable information and skill related to their own health and work safety. Besides, this training supports the employers to provide work place safety.

Crisis Management Trainings

The aim of this training is to make the trainees conscious of the emergency (crisis) and make them able to predict possible risks and to help them to prepare crisis management plans.



More than must...



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